

MyGateRemote – Wi-Fi device installation

For Android smartphones


Adding a Device

- Got to <https://www.mygateremote.com>
- Click the **LOGIN** Button (it will be at the top right)
- Log in with your details, if you have not yet registered click the **SIGN UP** button and register your details, you will be sent an email with a link to confirm your email address, click on the link to confirm and then you can return and login.
- Once logged in you will see a list of devices if you have any, otherwise the list will be blank, Click the **ADD A DEVICE OR TOKEN** button
- Put the Serial Number of your Device (you will find it as a number stuck on the button of your MyGateRemote device)
- Put in the name of the entrance that this device will open (e.g. Main Gate)
- Click the **ADD** button.
- The Device should now appear in your list of devices.
- You will now need to set the devices Wi-Fi connection details in order for this device to connect through your Wi-Fi, the factory setting is to connect to a Wi-Fi called MGRTUNNEL with a password of 123456789. You can use your smartphone to setup a Wi-Fi Hotspot with these details and then change the setting of the device to the Wi-Fi you want it to connect to. In the next section we show you how to setup a hotspot on your iOS device


Setup your personal hotspot - Android

1. From your main home screen, head into Settings.
2. In the first section, you may see an option for Hotspot under Wi-Fi and Bluetooth. Tap on it.
**If you do not see Hotspot from the main Settings screen, tap on the "More" button.
You should see an option on the next screen that says "Tethering and mobile hotspot" or something along those lines.*
3. From there, you'll find shortcuts to change all sorts of settings.
4. You'll want to enter "Mobile Hotspot settings" and change the Network Name to **MGRTUNNEL**
**MGRTUNNEL must be uppercase*
5. Change the Password to 123456789
6. Once you have it setup, all you need to do is activate it.
**On most phones, there will be a check box at the main Mobile Hotspot settings screen.*
7. Once activated, your phone will add a running notification that shows hotspot status.
**If you have not yet activated the service through our carrier, you will likely be prompted to do so at this point.*
8. you should see the device connect
9. Look through the hole in the enclosure and you should the green LED on.
10. Load the Browser or the Chrome Browser.

Configure Your Device

- In the phone browser (or a PC browser) go to <https://client.mygateremote.com>
- Login with your email and password that you registered with.
- Click on the device you added earlier to select it.
- Click the menu button  and select the Wi-Fi menu option.
- Set the “Wi-Fi SSID Name” (the name of your router)
- Set the Wifi Password.
- Click the SET WIFI Button and it should indicate it was changed successfully.
- Turn Off the Personal Hotspot on your mobile phone (follow the instructions earlier but turn it OFF this time)
- The Device should reboot and connect to the Wi-fi you have setup.
- Look through the hole in the enclosure and you should the green LED on now and no longer flashing.

Test the Device has connected

- In the phone browser (or a PC browser) go to <https://client.mygateremote.com>
- Login with your email and password that you registered with.
- Click on the device you added earlier
- Click the menu button  and select the Test Communication option.
- Click the PING DEVICE Button and you should see a message indicating success.
- If you get an error indication, wait a while (a minute or so) and try the Ping again.
- If you still do not get a successful Ping then repeat these instructions from “Setup Your Personal Hotspot”
- If you get a successful Ping then you can click the main Activation button and the Gate/Garage/Lock...etc. should activate.